



**To:** All Subaru Retailers

**From:** Subaru of America, Inc. – Service Department

**Date:** April 2019

**Re:** *Special Service Tool Shipment Update: Midtronics DCA-8000 Dynamic Diagnostic Charging System*

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The retailer shipments for the DCA-8000 Dynamic Diagnostic Charging system have been completed. Please reference the Quick Start Guide and Cart Assembly instruction sheets enclosed in the shipping boxes and the DCA-8000 knowledge base at <https://subaru.dca8000.com/> for further information about the setup and use of this tool.

The warranty claims system has been updated to accommodate the DCA-8000. Please begin using the DCA-8000 for warranty claims in place of the GR8-1100. As of June 1, 2019, the test code generated by the GR8-1100 will no longer be accepted for warranty purposes. After June 1<sup>st</sup>, the GR8-1100 can still be used for Power Supply during reprogramming and for customer pay situations not involving an Enhanced Flooded Battery.

Retailer cost of this tool kit is \$3,710.00 plus tax and handling. To help you with your financial forecast, SOA will be financing the cost over a 12-month period with zero percent interest. It will be invoiced by SOA on the AR statement under the SOA321124 kit number.

If you have questions, please contact Subaru Service Operations at [serviceoperations@subaru.com](mailto:serviceoperations@subaru.com).